

Office 2010 Protected Mode new security feature

SUMMARY

Protected mode is a new security feature available in Microsoft Office 2010. It enhances protection against risky Outlook email attachments, files that came from the Internet, files that fail validation or files that are located in potentially unsafe locations.

There is a possibility that with protected mode enabled, it may cause issues when trying to view reports in CCMWeb.

Protected mode is enabled by default. To disable it, perform the following steps below:

1. Open **Microsoft Excel 2010**
2. Click on **File** and select **Options**
3. Select **Trust Center** in the left pane
4. Click the **Trust Center Settings** button
5. Select **Protected View** in the left pane
6. Uncheck the following three options under the **Protected View**
 - Enable Protected View for files originating from the Internet
 - **Enable Protected View for files located in potentially unsafe locations**
 - **Enable Protected View for Outlook attachments**
7. Click **OK**

APPLIES TO

CCM versions 5.7 and higher

Keywords: office 2010 protected mode

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